

Terms & Conditions – Coachhouse Cottages & The Old Coachhouse York (Wilberfoss)

Contract

The Contract for a short term holiday rental between the owners of Coachhouse Cottages York (referred to as we) and the person making the booking and all members of the holiday party (referred to as you) under the following booking conditions. UK law will govern the contract. The contract of hire is not effective until we have received and processed the deposit. The contract will be subject to these booking conditions and must be complied with. The party leader must be aged 18 at the time of booking and the booking form must list names, addresses and ages of your party

Payment

Bookings are confirmed on receipt of the booking form and receiving the deposit of 25% of the cost of the holiday. We reserve the right to cancel a holiday where payment has not been received two months before the start of your holiday. If the booking is made within 2 months before the start of your holiday start date then payment will be due in full. Once you have confirmed booking (paid deposit and processed) you are responsible for the full rental cost even if you cancel. Payment details are detailed on the booking form

Cancellation or Change of Booking

Cancellations must be immediately notified in writing. If we are able to re-let your booking we will refund you the final letting price (which may be less than you paid) and less £40 admin fee. If we are unable to re let there will be no refund. Visitors are responsible for their own cancellation insurance. We would strongly advise that guests take out a travel policy to cover this. Any change to existing booking will suffer a £40 admin fee

Terms of Use

You may access the property from 2pm on the day of arrival. Departure is by 10am. You must not use the property except for the purpose of holiday. The agreement to stay in the property does not create the relationship of Landlord and Tenant. Upon departure you are requested to leave the accommodation in a clean and tidy condition. This includes washing up, placing rubbish in bin liners and putting in outside bins, ensuring that ovens are free from dirt and grease.

Circumstances beyond control of the owner

If for any reason we have to cancel your booking in advance due to circumstances beyond our control for example fire, flood, exceptional weather, epidemic, destruction, and damage to property you will be refunded the full amount. If we have to terminate your holiday early for the above reasons you will be refunded part of the booking based on time remaining. No additional compensation, expenses or costs will be payable

Number of People

Maximum occupancy must not be exceeded

Liability

Coachhouse Cottages York shall not be liable to you or your party for loss or damage to property howsoever arising. You must take all necessary steps to safeguard yourselves and your property including your vehicles and contents

Care of property

You must take reasonable care for all furniture, pictures, fittings etc. You must leave it in good state of repair as you found at the beginning. Smoking is not allowed in the property and you must not behave in offensive or immoral way

Damages

You are legally bound to reimburse us for replacement, repair or extra cleaning costs on demand. If you lose a key we will replace it upon you paying for new key to be cut

Smoking

Is strictly prohibited

Pets

No pets allowed on property